



REGIONAL 9-1-1 BOARD
REGULAR MEETING
Wednesday, April 8, 2026 @ 1:30 p.m.

MEETING MINUTES

A special meeting of the Regional 9-1-1 Board was held on Wednesday, April 8, 2026, at 1:30 p.m., 1 West 3rd Street, Plaza Level, Saint Francis Conference Room, Tulsa, Oklahoma, pursuant to the Open Meeting Act, the agenda was posted with the Tulsa County Clerk on April 1, 2026.

1. Call to Order

The meeting was called to order by Kay Kelley, and the following were present:

Members Present	Local Government	Alternates Present
Steve Bradley	City of Broken Arrow	Brandon Reynolds
Ashley Sides	City of Collinsville	
Austin Adams	City of Glenpool	
Brad Shouse	City of Jenks	
	City of Owasso	Andrew Neyman
Barbara Abbott	City of Sand Springs	
Tiarr Wakefield	City of Skiatook	
Belinda McGhie	City of Tulsa	Darin Glodo
Kay Kelley*	Osage County	Tiffany Bradley
Mary Bingley	NOETA	
Todd Sanders	Tulsa County	

*Vice-Chair

Others Present	Organization
Morgan Shields	City of Catoosa
Josh Brown	City of Catoosa
Denus Benton	Catoosa FD
Nick Chandlee	City of Jenks
Sean Moore	City of Owasso
Toi Luu	City of Tulsa
Gil Dupont	Osage County
Dustin Henson	AT&T
Thomas Marsh	Carbyne
Shawn Barnes	Carbyne
Lance Terry	OK911MA
Rich Brierre	INCOG
Barbara Gibson	INCOG
Jared Hurst	INCOG
Rachel Moore	INCOG

2. Introductions

Ms. Kelley initiated introductions around the room.

3. Statement of Compliance with Open Meeting Act

Ms. Moore confirmed the meeting was in compliance with the Open Meeting Act.

4. Approval of Minutes from Special Meeting dated February 11, 2026

Upon motion, duly made by Ms. Wakefield and seconded by Ms. McGhie, the board voted on approval of the minutes of the meeting dated February 11, 2026.

Aye: Bradley, Sides, Adams, Shouse, Neyman, Abbott, Wakefield, McGhie, Kelley, Bingley, Sanders

Nay: None

Abstain: None

Motion Carried

5. Carbyne Q&A Session

Mr. Hurst introduced Thomas Marsh and Shawn Barnes from Carbyne/Axon, with Mr. Marsh serving as the primary presenter. They provided an extensive overview of the proposed call-handling solution and responded to questions from board members. Mr. Marsh explained that Axon has acquired both Carbyne and Prepared, and the technologies are being merged into a unified, cloud native call handling platform. He emphasized that the system would deliver full call handling functionality along with enhanced features such as real time transcription, language translation, call summarization, integrated video capabilities, analytics, and optional modules for non-emergency call offloading and AI supported triage. The platform is designed to consolidate screens and streamline workflows for call takers while maintaining five-nines reliability.

Mr. Marsh noted that deployment can occur over existing CAMA trunks or the future state ESInet, and Carbyne will migrate all PSAPs to the ESInet once the state system is ready. He confirmed that a dedicated on site technician will be hired specifically for the INCOG region, supported by 24/7 remote monitoring and additional backup technical teams. Carbyne also addressed hardware needs, explaining that rack requirements will be customized for each PSAP and may be significantly smaller than the initial standard estimate.

Board members asked questions regarding mapping integration, non-emergency call handling, geofencing, connectivity redundancy, text-to-911 routing, and compatibility with existing Prepared products. Carbyne confirmed that all call handling features included in the proposal will be available at no additional cost and that the company will absorb text-to-911 and CAMA related costs until the ESInet transition occurs. They also discussed milestone based billing, quarterly software updates, and the inclusion of training, maintenance, and on-site support within the contract.

6. Discussion and possible action: Approval of the Carbyne Call Handling Equipment contract, contingent upon receipt of the Oklahoma 911 Management authority grant award.

The board discussed approval of the proposed Carbyne contract contingent upon receipt of the Oklahoma 911 Management Authority grant award. Mr. Hurst and Mr. Bradley reviewed the milestone based payment structure, noting that the state grant will reimburse 80% of each milestone after proof of payment is submitted. The board discussed the

likelihood of temporary overlap between the existing AT&T contract and the Carbyne deployment timeline, acknowledging that some dual billing may occur but is manageable due to the board's escrow position. Carbyne representatives estimated a deployment timeline of six to eight months depending on scheduling across PSAPs. The board also reviewed anticipated long term cost reductions for most agencies once the system is fully implemented, with only a few agencies seeing increases due to prior equipment investments.

Upon motion, duly made by Mr. Bradley and seconded by Ms. Wakefield, the board voted to approve the Carbyne Call Handling Equipment contract, contingent upon receipt of the Oklahoma 911 Management Authority grant.

Aye: Bradley, Sides, Adams, Shouse, Neyman, Abbott, Wakefield, McGhie, Kelley, Sanders

Nay: Bingley

Abstain: None

Motion Carried

7. Oklahoma 911 Management Authority Update – Lance Terry

Mr. Terry reported that the regional grant application was complete and would be reviewed by the grant committee on April 20, with the possibility of a special meeting in early May to expedite approval. He provided updates on the statewide NG911 procurement process, noting that vendor negotiations are underway and the committee will meet soon to review final proposals. Mr. Terry also highlighted several statewide initiatives, including in person training funded by a \$250,000 allocation, the launch of a statewide recruitment webpage with interactive mapping, and an upcoming social media based recruitment campaign. He reviewed upcoming mandatory GIS workshops, cybersecurity tabletop exercises, and coordinator training tracks at the state conference. Additional updates included the state's technology roadmap, potential future investments in mapping enhancements, satellite redundancy, push to talk devices, CAD to CAD data sharing, and tier 3 CAD options for smaller PSAPs. He concluded with legislative updates regarding House Bill 2710, which would establish a statewide emergency communications authority under the Department of Public Safety (DPS) to address radio interoperability and governance issues.

8. INCOG Staff Reports

a. Regional 911 Coordinator Report

Mr. Hurst reported that the regional grant application was submitted on March 25th and is now under review. He thanked staff who assisted with budget preparation and supporting documentation. He noted that Mission Critical Partners has been fully paid for their contracted work and the board opted to not engage MCP for project management during deployment due to cost and internal expertise. Mr. Hurst discussed plans to review and update interlocal agreements to streamline future participation by additional agencies. He also provided updates on FOIA request processing, upcoming chair and vice-chair elections, committee appointments, and the need to amend the budget by July to continue AT&T payments until the Carbyne cutover. He reminded agencies to notify him of any changes to billing email addresses and to submit updated board appointment forms as needed for the new fiscal year.

b. NG911GIS Report

Ms. Gibson reported the first quarter 2026 GIS data upload was completed on March 12th for all PSAPs except the City of Tulsa, which plans to submit its data by June and then transition to quarterly uploads. She noted that staff are currently training on new topology rules and updated toolkit workflows, which will require additional processing time. Work continues on AT&T wireless tower updates, with six of thirteen completed, as well as ongoing MSAG remediation. She advised that the statewide PSAP boundary change form will soon require additional signatures from fire, law, and EMS agencies when applicable, and she will provide guidance to ensure clarity. The April Vesta update will be distributed at the end of the month.

9. AT&T Services Report

a. Service Tickets

AT&T reported no significant service issues or notable tickets for the month.

10. Roundtable Discussion concerning 9-1-1 or emergency dispatch issues in the region.

Osage County raised concerns regarding historical single-fiber vulnerabilities affecting Pawhuska and asked whether the Carbyne solution would provide improved redundancy. Carbyne confirmed that dual connectivity is included for all PSAPs and that Starlink can be added as a tertiary backup, which many rural agencies nationwide have successfully implemented. They also noted that once the state ESInet is deployed, redundancy and routing flexibility will significantly improve for all agencies.

11. Other Business

None

12. Announcements

Ms. Kelley reviewed upcoming events, including the Pre-Conference Sessions for April 28th, the April 29th–30th Oklahoma 911 Coordinator Workshop, the May 11th 911 Day at the Capitol, regional training sessions, upcoming APCO/NENA meetings, and the NENA National Conference. She also noted that National Public Safety Telecommunicators Week begins on Sunday. Additional reminders were provided regarding registration links and training locations.

13. Adjournment

There being no further business, the meeting was adjourned at 3:05 p.m.